

Welcome to Bromford Group

Thank you for visiting our Bromford Group website.

The information below will give you a brief overview of our organisation and the services that we provide.

What is Bromford Group?

Bromford Group is a major Registered Social Landlord Group, dedicated to the provision of affordable housing and associated care and support services. Our key role is to develop and manage rented, shared ownership and other homes for our customers.

We currently manage or provide support to over **23,500** homes across Central England, South Midlands and surrounding counties to the South West and South East.

Members of our Group include Bromford Living, Fosseway Living, HomeZone Living, Bromford Support, Bromford Homes and Bromford Maintain.

We currently employ over 1,100 people.

Our Customers are at the core of all we do

We have a published set of standards that we apply to all contact that we have with our customers.

We always aim to provide a first class service that is flexible to the needs and requirements of each customer, including interpretation and translation services for non-English speaking customers.

Our Commitment to Customer Involvement

We are always working to improve the homes and services that we provide for our customers.

We currently have **nine** customers who are board members. We have also developed a large range of other ways that our customers can play a key role in our policy and decision making at all levels.

We encourage all customers to contribute, if they would like to do so, and we are particularly keen to ensure that our diverse range of customers, are fully represented.